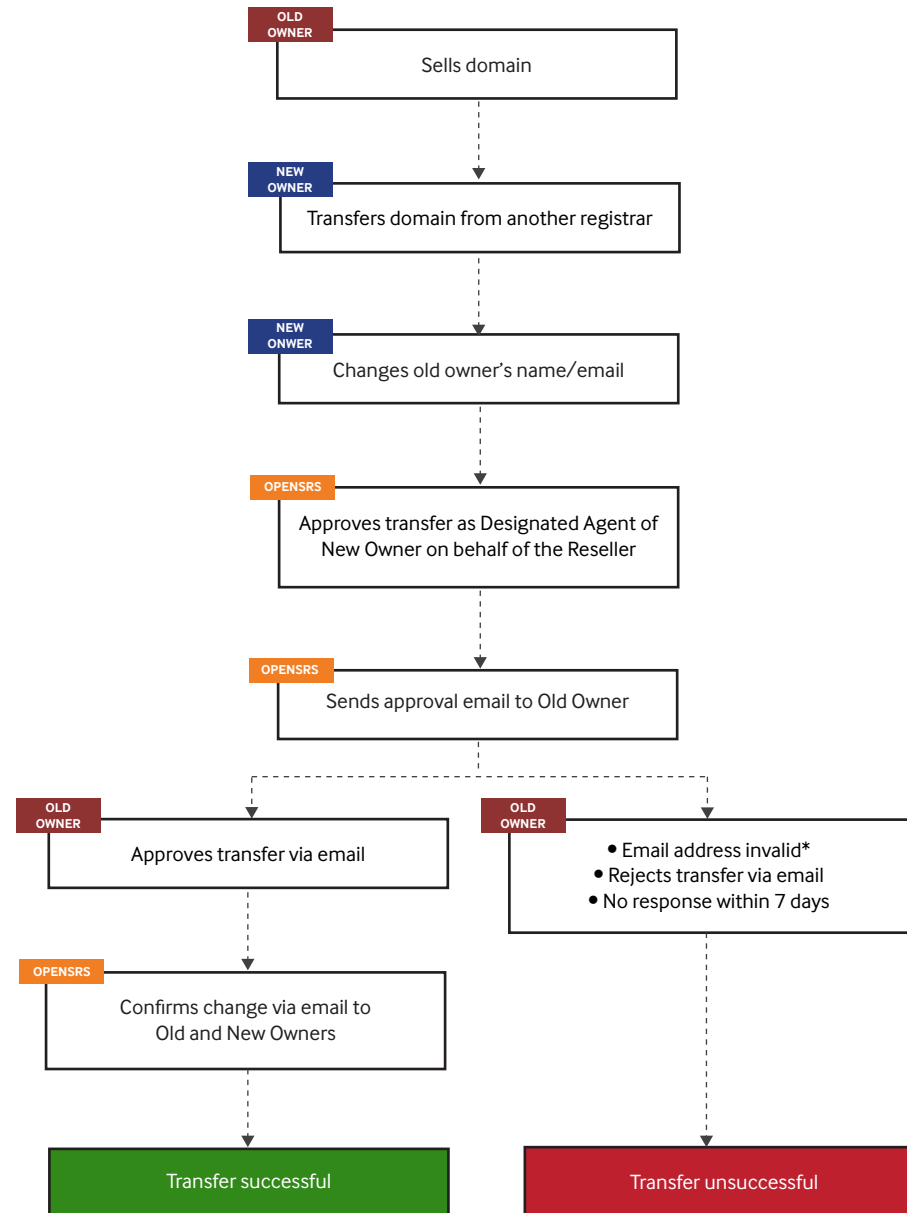


New Transfer Policy

SCENARIO E

End User buys a domain from someone using another registrar and transfers to Tucows



* If Old Owner doesn't have access to email, the reseller has the option to send a verification link via SMS. Please refer to the "SMS approval link" diagram.