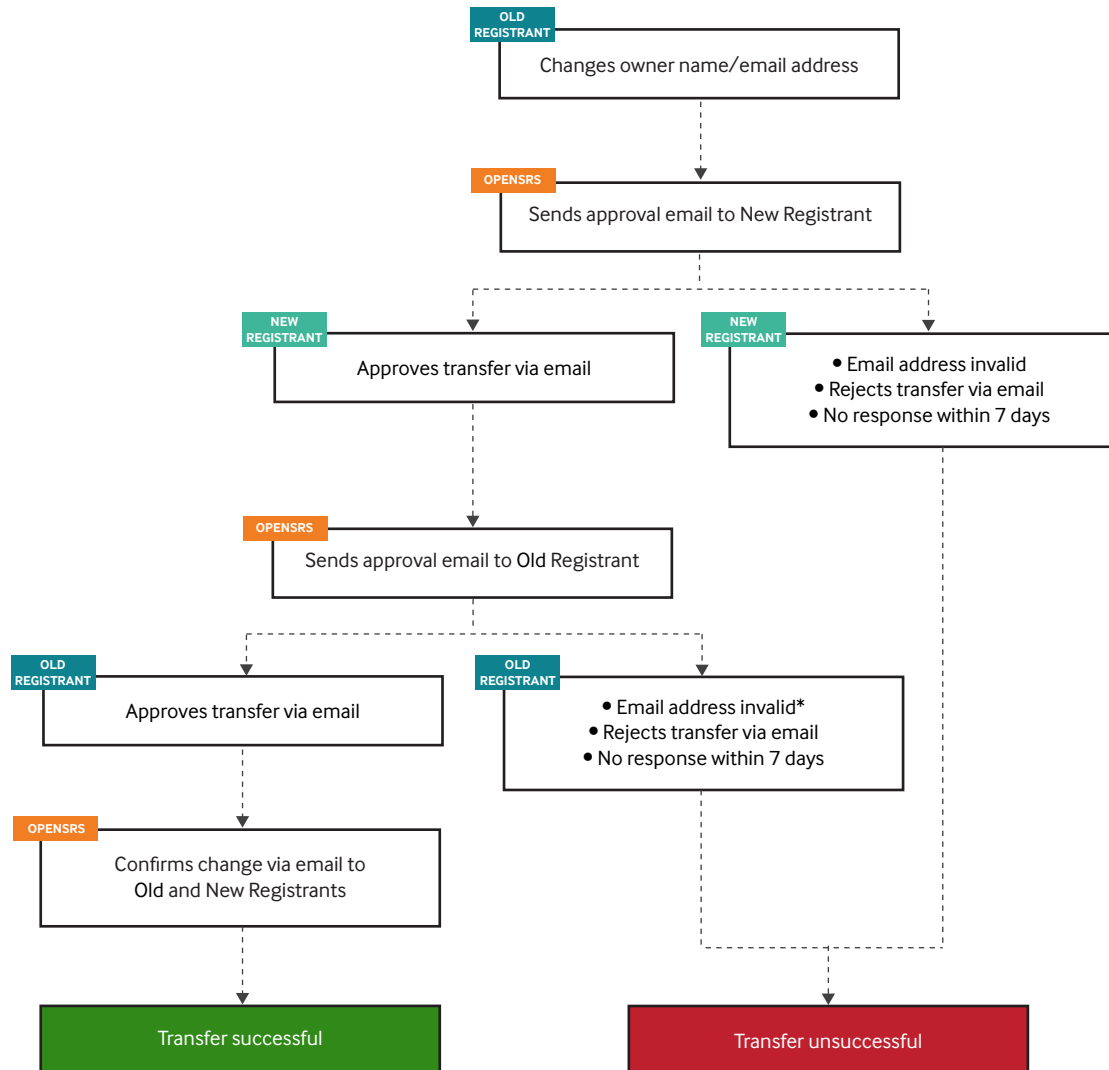


New Transfer Policy

SCENARIO D

New Registrant doesn't use Tucows as Designated Agent

Old Registrant doesn't use Tucows as Designated Agent



* If Old Registrant doesn't have access to email, the reseller has the option to send a verification link via SMS. Please refer to the "SMS approval link" diagram.