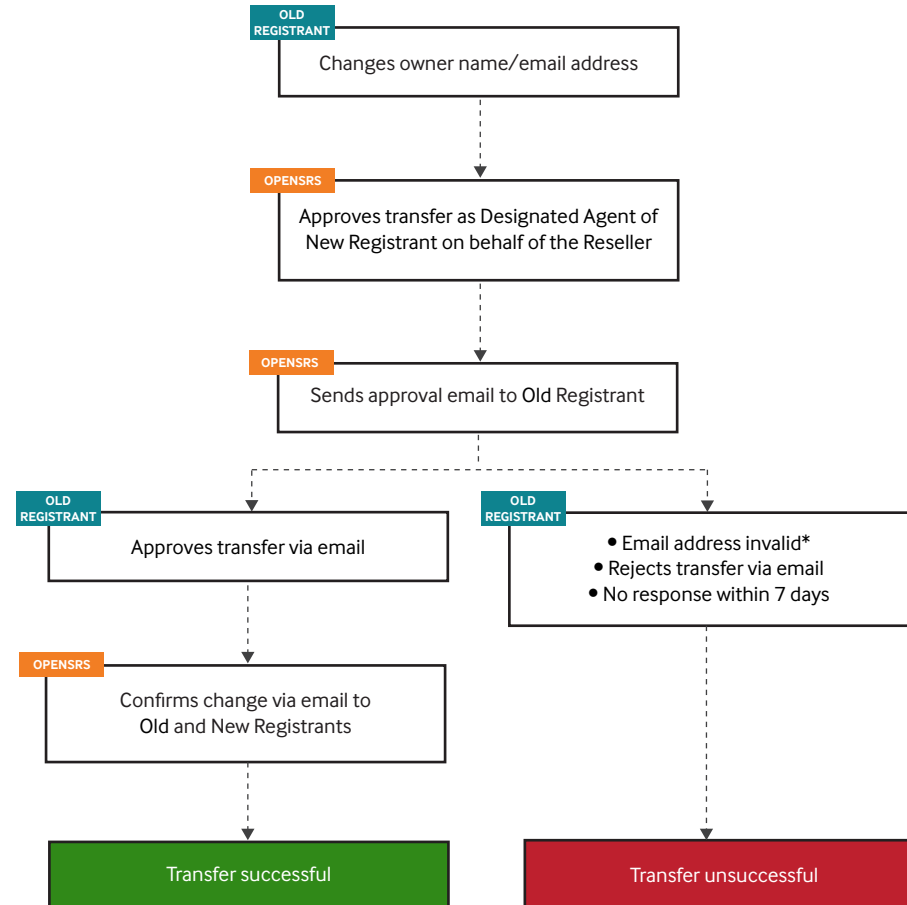


## New Transfer Policy

### SCENARIO C

New Registrant uses Tucows as Designated Agent  
 Old Registrant doesn't use Tucows as Designated Agent



\* If Old Registrant doesn't have access to email, the reseller has the option to send a verification link via SMS. Please refer to the "SMS approval link" diagram.