



Expired Registration Recovery Policy Help

ICANN has introduced some new requirements for its Expired Registration Recovery Policy. We've prepared this document to help you properly update your web site and existing terms and conditions so that your web site meets these new requirements.

Expiration Notice Reminder:

Prior to the expiration of any gTLD registration, resellers must notify the registered name holder of the expiration date at least two times. One of these notices must be sent approximately one month prior to expiration and one must be sent approximately one week prior to expiration.

OpenSRS is automatically handling this requirement by sending a notification to the registrant 30 days prior to expiry and 5 days prior to expiry. Our messaging templates page is already configured with a sample email as shown below, but if you'd like to make changes, visit https://rr-n1-tor.opensrs.net/resellers/?action=mspconfig_useremail .

Sample Email Message:

From: <not@used.com>

Subject: Automated Reminder: Your Domain is Expiring 2013-8-8

The following domain name(s) will expire in 5 DAYS:

Domain Name, Expiry Date
example.com, 2000-10-10

*******IMPORTANT*******

If the domain name(s) are not renewed during the next 5 days, they will stop working! This WILL affect all email and websites that use the domain. PLEASE RENEW AS SOON AS POSSIBLE to avoid disruption to your service.***

Thank you

If a registration is not renewed by the registrant or deleted by the reseller, within five days after the expiration of the registration, the registrar must transmit at least one additional expiration notice to the registrant that includes instructions for renewing the registration.

OpenSRS is automatically handling this requirement by sending a notification to the registrant 3 days after their domain expires. Our messaging templates page is already configured with a sample email as shown below, but if you'd like to make changes, visit https://rr-n1-tor.opensrs.net/resellers/?action=mspconfig_useremail .

Sample Email Message:

From: <not@used.com>

Subject: Automated Reminder: Your Domain Name Has Expired 2013-8-8

Please note that your domain name has expired.

Domain Name, Expiry Date
example.com,2001-01-09
example.net,2001-01-09

*******IMPORTANT*******

You can still retain this name by renewing it. Please contact your supplier immediately to renew your domain name.

Thank you

Notice to Registrants of Fees and Procedures

Resellers must make their renewal fees, post-expiration renewal fees (if different), and redemption/restore fees reasonably available to registered name holders and prospective registered name holders at the time of registration of a gTLD name.

Resellers are required to clearly display all fees pertaining to the purchase of a domain on their web site. These fees include renewal fees, post-expiration renewal fees (if different) and redemption fees at the time a new registration or transfer takes place. Resellers are also required to directly include or provide a link to these fees in their terms of service.

Below is a sample fee table:

gTLD	Renewal Fee	Post-Expiration Renewal Fee	Redemption Fee
.com	\$15	n/a	\$150
.net	\$15	\$20	\$150
.org	\$15	n/a	\$150
.info	\$15	n/a	\$150
.biz	\$15	\$25	\$200
.mobi	\$15	\$25	\$200

If you do not have a web site, this table must be included in your terms of service.

Resellers must describe on their websites the methods used to deliver pre- and post-expiration notifications.

On your web site, at the time of registration, you must clearly indicate to your customers that the 30 day, 5 day and -3 day notice will be sent to them via the registrant's email address.

Your terms of service agreement must also include this message or link to a page on your web site that explains how these emails will be sent.

Here is some sample text you can put on your web site and agreements:

On your domain registration page add: "Acme Hosting Inc. will email the registrant name holder pre and post expiration notices. These notices will be sent 30 and 5 days prior to expiration and 3 days after expiration. If the domain name is renewed prior to expiration, these notices will not be sent out."