



**A C M E**

Dear Customer,

{{global\_instance\_name}} has received a request on {{order\_time}} through the company {{reseller\_org\_name}} for us to become the new registrar of record for {{domain\_name}}.

**In order for the transfer to proceed, we need you to provide the transfer authorization (EPP) code.** You can obtain this code from your current registrar of record, {{losing\_registrar}}.

By completing this transfer, you agree to enter into a new Registration Agreement with us. You can review the [full terms and conditions of the Agreement](#).

Once this transfer is completed, a transfer of the same domain to another registrar cannot be processed for 60 days, with the exception of a transfer back to the original registrar, in cases where both registrars so agree or where a decision in the dispute resolution process so directs.

**Please go to our website, {{approval\_URL}}, to provide the transfer authorization (EPP) code. If you do not respond to this message, the transfer will be cancelled automatically after one week.**

If you are receiving this email, you should have initiated the transfer, or at least be aware of this request already. **Do not accept the transfer until you are satisfied that the request is legitimate.**

**Please note:** If the URL above does not take you directly to the transfer confirmation page, you will have to enter your Domain Name ({{domain\_name}}) and the Transfer Key ({{transfer\_key}}) to look up your transfer before providing the authorization code. If your domain does not require an authorization code, please use the link above to approve the domain transfer.

Thank you for your attention.